



## PET MEDICAL CENTER AND SPA

621 W FALLBROOK AVE  
FRESNO CA 93711

(559) 436-4444 – (559) 436-4459 Fax

[www.PetMedCenterFresno.com](http://www.PetMedCenterFresno.com)

## HOURS

Monday - Friday 7:00am - 6:00pm

Saturday 9:00am - 1:00pm

Sunday & Holidays - Closed

### DOG BOARDING

KENNEL TYPE	DIMENSIONS	CHARGE (per night)
Basic Kennel (<15lbs.)	3.5' x 3.0'	\$24.00
Standard Run	3.5' x 6.0'	\$29.00
Deluxe Kennel	4.0' x 7.0'	\$34.00
<b>VIP Loft+</b> (<25lbs.)	3.5' x 5.0'	\$41.00
<b>VIP Cottage+</b>	4.0' x 7.0'	\$47.00
<b>VIP Suite*</b>	8.0' x 6.0'	\$51.00
<b>VIP Retreat</b>	6.0' x 8.0'	\$55.00
<b>VIP Family Retreat*</b>	9.0' x 11.0'	\$61.75

All Dog **VIP's** include Spa Care or Doggie Daycare

All **Retreats** include BuddyRest bed & DogTV

\*Dog VIP Suites include Video Feed & a comfy Pet Cot to relax on.

+VIP Cottages & Lofts are multi-level rooms with stairs.

Dogs are let out individually three times a day in a secured, outdoor area to relieve themselves. If you would like your pet to receive extra time outside of his/her kennel or you would like to add on some activities to your pet's stay, please see our additional packages below.

All dogs are offered Sno Cones on Sundays & Holidays FREE of charge. In addition, Pet Medical Center does offer treats daily to boarding pets. If you would not like your pet to have either of these services, please notify us at check-in.

### CAT BOARDING

KENNEL TYPE	DIMENSIONS	CHARGE (per night)
Standard Kennel	3.5' x 3.0'	\$21.00
Kitty Condos+	2.5' x 2.5' 7'H	\$29.00
<b>VIP Suite*+</b>	8.0' x 6.0'	\$36.00

\*Cat **VIP Suite** includes Video Feed, Spa Care & a comfy Pet Cot and Cat Cloud to relax on.

+VIP Suite & Kitty Condos are multi-level rooms with stairs.

**BOARDING CHECK-IN HOURS: MON. - FRI. 12PM-5PM\***  
**BOARDING CHECK-OUT HOURS: MON. - SAT. BEFORE 12PM\***  
 \*AN EARLY DROP OFF OR LATE CHECK-IN FEE WILL BE CHARGED OUTSIDE OF THESE TIMES

DOGS	ADDITIONAL PACKAGES	
<b>Doggie Daycare</b> - Four hours of supervised playtime with other well-mannered and socialized dogs. This package is only offered Monday – Friday. All pets entering must have or had a behavior assessment. Daycare is offered in two sessions: Small Dogs (Under 30 lbs) and Big Dogs (Over 30 lbs) Small dogs are able to attend the big dog session with a signed waiver.		\$14.00/day
<b>Spa Care Package</b> - One outdoor walk, play or petting session (weather permitting, activities at the discretion of PMC)		\$9.00/day
<b>Ice Cream Social</b> – Sweet Potato & Molasses ice cream		\$3.00/day
<b>Kong Happy Hour</b> – Peanut Butter Kong Stuffin' stuffed Kong toy as an afternoon treat		\$3.00/day
<b>Tuck-In Service</b> - Relaxing lavender bed spritz, 5-minute snuggle time and bedtime chamomile treats		\$4.00/day
<b>BuddyRest Dog Bed</b> – Memory Foam Dog Bed (Upon request at check-in - First Come, First Serve – no reservations)		\$10/stay
<b>Puzzle Time</b> – Interactive treat puzzles to stimulate brain power		\$3.00/day
<b>Seek &amp; Treat</b> – One-on-one hide and seek with treats		\$4.00/day
<b>CATS</b>		
<b>Spa Care Package</b> - One play or petting session (activities at the discretion of PMC)		\$9.00/day
<b>Kong Happy Hour</b> – Salmon Kong Stuffin' stuffed Kong toy as an afternoon treat		\$3.00/day
<b>Kitty Calmer</b> – Calming pheromone bed spritz on your cats bedding to comfort them & make them feel more at ease		\$3.00/day
<b>Tech Time</b> – 10-minute iPad game time		\$3.00/day
<b>Tuck-In Service</b> - Relaxing lavender bed spritz, 5-minute snuggle time and bedtime chamomile treats		\$4.00/day
<b>Puzzle Time</b> - Interactive treat puzzles to stimulate brain power		\$3.00/day

### BOARDING RULES AND REGULATIONS

**Vaccinations:** To insure the protection of all animals under our care and to prevent the spread of infectious disease, boarded animals must be current on all vaccines. Dogs: DAPP, Rabies, and Bordetella (given within the past six months) – Cats: Rabies and RCP.

**Entrance Requirements:** All pets must enter clean, free of fleas, ticks and intestinal parasites. Pets must be on veterinarian provided monthly flea prevention. Proof of flea control is required at admittance. **CLIP COLLARS WITH IDENTIFICATION ARE RECOMMENDED FOR BOARDING PETS.** Clothing, harnesses, choke chains/collars and pinch collars will not be accepted.

**Food:** PET MEDICAL CENTER can provide food for your pet(s). We serve a variety of healthy, veterinarian approved, easily digestible food for both dogs and cats. You may also provide your own food, if doing so please store in an **airtight container with your pet's name** and type of food noted on the outside. Open dog food bags are **not** acceptable - you will be charged a container fee of \$15.00.

**Medications:** Our kennel staff is trained to administer medication. Please be sure all medication is in its original packaging with the pet's name and dosage information. For eye, ear, oral, and topical medications, a charge of \$3.00 per medication/per day will be applied. Injections will be charged at \$7.00 per day.

**Belongings:** We ask that you limit your pet's belongings to **five** items. Please bring **machine-washable items**. Be sure all items are **labeled with your pet's name** so we may insure it also goes home with you. PET MEDICAL CENTER is not responsible for personal items such as, but not limited to: collars, leashes, toys, bedding, and carriers. Although every effort will be made to care for these items, **ALL ITEMS ARE LEFT AT YOUR OWN RISK.**

**RECEIVE 50% OFF THE KENNEL PRICE FOR EACH ADDITIONAL PET SHARING A KENNEL**

10/2016

## PET MEDICAL CENTER AND SPA BOARDING POLICY AGREEMENT

**General Policy:** It is the policy of PET MEDICAL CENTER AND SPA (“PET MEDICAL CENTER”) to offer conscientious, affectionate, and individual care of each animal left in our trust. We will provide clean, sanitary, and safe quarters.

**Boarding Charges:** Charges applied per night. All pets will be checked-in and checked-out only during regular business hours. An after-hours fee will be assessed outside of regular business hours. **CHECK-IN MON.-FRI. 12PM-5PM. CHECK-OUT BEFORE 12PM MON.-SAT. AN EARLY DROP OFF OR LATE CHECK-IN FEE WILL BE CHARGED OUTSIDE OF THESE TIMES.**

**Entrance Requirements:** All pets must enter clean, free of fleas, and intestinal parasites. Pets must be on veterinarian provided monthly flea prevention (e.g. Activyl, Advantage, K9 Advantix, Advantage Multi, Bravecto, Comfortis, Frontline Plus, Nexgard, Revolution, Sentinel, Seresto or Trifexis). If a pet enters in a condition needing either flea or tick prevention, PET MEDICAL CENTER will apply protective measures at my expense.

**Vaccinations:** To insure the protection of all animals under our care and to prevent the spread of infectious disease, boarded animals must be current on all vaccines. Owners must submit written verification from a veterinarian that their animal(s) have been vaccinated. Dogs: DAPP, Rabies, and Bordetella (given within the past six months) – Cats: Rabies and RCP. **PROOF OF VACCINATION IS REQUIRED AT THE TIME OF ADMISSION - NO PROOF = NO ADMISSION.**

**Puppy/Kitten Waiver:** The risks associated with boarding my pet that has not completed their veterinarian recommended vaccination series, have been explained to me and I still choose to board my pet at PET MEDICAL CENTER.

**Spa Care Release:** If I choose to add on the additional “spa care service” to my pet(s) stay, I authorize the PET MEDICAL CENTER staff to take my pet(s) for walks outside. Signing below I agree to hold PET MEDICAL CENTER harmless for any loss, disease, or injury to persons, property or other pets caused by my pet or inflicted on my pet.

**BuddyRest Bed Release:** If I choose to board my pet in a kennel that includes a BuddyRest Bed or request one, I understand that I will be responsible for a \$50 replacement fee in the event that the BuddyRest Bed is damaged by my pet during his/her stay. I further understand that the replacement fee will be added to my invoice and due upon check-out.

**Your Agent:** You must provide an alternative/emergency contact (“Your Agent”) that you authorize us to contact in the event that you are unreachable. You agree that your agent has your full authority to make all decisions, including, but not limited to: expenditure of funds and veterinary treatments and/or procedures. In the event that another person is to pick up your pet, please provide us with their name and number(s) at the time of check-in. We require that all charges be paid for at the time of check-in if someone else will be picking up your pet(s).

**Limitation of Liability:** PET MEDICAL CENTER cannot guarantee the health of any animal, but pledges to give appropriate care to all boarded pets. By signing below, I agree to hold PET MEDICAL CENTER harmless for conditions that often are unavoidable in boarding environments, including, but not limited to: weight loss, rough hair coat, kennel cough, upper respiratory infection, diarrhea, vomiting, and intestinal parasites (including Giardia). Further, I agree to hold PET MEDICAL CENTER harmless for any loss, disease, or injury to persons, property or other pets caused by my pet or inflicted on my pet by another boarded animal. **For animals sharing a kennel, please sign the Shared Accommodation Waiver.**

**Payment of Fees:** I understand that all charges are due and payable upon my pet’s discharge. For your convenience, we accept Cash, Check, Care Credit, Visa, MasterCard, Discover, American Express & H3 Wellness. A deposit may be required for an extended stay prior to or during my pet’s reservation.

**Holidays:** A deposit of the first night’s charges of your pet(s) holiday stay is required at the time the reservation is made. Due to high demand during the holiday season, if you are unable to keep your reservation, you will forfeit your deposit. Holiday deposits will **NOT** be refunded and are **NOT** transferrable.

**Loss of Property Waiver:** PET MEDICAL CENTER is not responsible for personal articles such as, but not limited to: collars, leashes, toys, bedding, and carriers. Although every effort will be made to care for these items, if any item is left with your pet during boarding, they are left at your own risk. Items will be removed if they become soiled or your pet(s) begin to destroy them.

**Continuing Agreement:** I agree that by executing this agreement, the provisions hereof constitute a continuing agreement between PET MEDICAL CENTER and me for any subsequent boarding of my pet(s).

This Agreement is made between \_\_\_\_\_ (Owner/Agent) on the one hand, and PET MEDICAL CENTER on the other, as of \_\_\_\_\_ (DATE), concerning the boarding and care of Owner’s/Agents pets. I am at least eighteen (18) years of age, and competent under the laws of the State of California to enter into this Agreement/Release. I have read this Agreement/Release, and been given sufficient time to understand it, or seek the advice of an attorney. I acknowledge that this Agreement/Release is intended to be binding, and voluntarily enter into it.

\_\_\_\_\_  
Pet Owner/Agent Signature

\_\_\_\_\_  
Pet Owner/Agent Print Name

\_\_\_\_\_  
Date

Pet(s) Names \_\_\_\_\_

Owner(s) \_\_\_\_\_ / Number(s) \_\_\_\_\_

Your pet's veterinarian \_\_\_\_\_

Anything special we need to know about your pet(s) (afraid of men, food aggressive, jumps fences, etc.)

\_\_\_\_\_  
 \_\_\_\_\_

**EMERGENCY CONTACTS**

\_\_\_\_\_  
 Name

\_\_\_\_\_  
 Relationship

\_\_\_\_\_  
 Number(s)

**MEDICAL CARE WAIVER**

Owner understands they have entrusted the care of their pet(s) to PET MEDICAL CENTER. In the event of an emergency or pet illness PET MEDICAL CENTER will make every effort to contact Owner or their emergency contact, and in the event either of them cannot be reached in a timely manner, or if Owner's emergency contact will not give PET MEDICAL CENTER directions on how to proceed, PET MEDICAL CENTER will proceed with medical treatment as deemed appropriate and in the best interest of the pet by the attending veterinarian, this can include, but is not limited to, stabilizing care, diagnostic tests, prescribing medications and/or emergency surgery. Accordingly, Owner hereby grants PET MEDICAL CENTER and/or FRESNO VETERINARY SPECIALTY AND EMERGENCY CENTER the authorization to transport and treat their pet as the attending veterinarian deems necessary. Owner further understands that by entrusting care to PET MEDICAL CENTER for boarding, Owner is responsible for all additional medical charges incurred by their pet to maintain the pet's medical wellbeing while in the care of PET MEDICAL CENTER.

Full payment for all services is due at the time of discharge.

X \_\_\_\_\_

\_\_\_\_\_

Please sign indicating you have read the above statement

Date

**SHARED ACCOMODATION WAIVER**

**PLEASE SIGN IF YOU WILL HAVE MULTIPLE PETS SHARING ONE KENNEL:**

I voluntarily request that PET MEDICAL CENTER board my pets in the same run or kennel. I understand this to mean that the animals will be housed together in the confines of the requested accommodation for the duration of their stay, unless problems arise.

I hereby voluntarily release PET MEDICAL CENTER, its staff and agents from any and all responsibility or liability arising from injury or damage inflicted by one of my pets on another during their stay.

I understand that in the event of such injury or damage, I am liable for all charges of medical services provided by PET MEDICAL CENTER and/or FRESNO VETERINARY SPECIALTY AND EMERGENCY CENTER for treatment of the said injuries or damage.

I understand that in the event of aggressive behavior directed against one of my pets by another, that the pets will be separated and housed individually for the remainder of their stay. I also understand that I am responsible for any additional boarding charges that may apply under those circumstances.

Owner understands that pets can be unpredictable and even the most docile pets may occasionally become aggressive, bite or otherwise act in such a way that may injure themselves or other pets and Owner expressly assume the risks associated with shared accommodation boarding and release PET MEDICAL CENTER of any liability arising from the same.

X \_\_\_\_\_

\_\_\_\_\_

Please sign indicating you have read the above

Date